



GOODWOOD

The Role

The **Leisure Attendant/Personal Trainer** will be part of the Health Club team and will report to the Health Club Operations Manager.

About us

At Goodwood, we celebrate our 300 year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 12,000 acres of West Sussex countryside and our story both play significant roles in Goodwood's success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

Passionate People

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood. We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the “**world's leading luxury experience.**”

Our Values

The Real Thing Always inspired by Goodwood's heritage	Derring-Do Daring to surprise and delight	Obsession for Perfection Striving to do things <i>even</i> better	Sheer Love of Life Sharing our infectious enthusiasm
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Purpose of the role

Responsible for ensuring the leisure club (including Golf) locker rooms, poolside and the patio areas are maintained to a high standard at all times and to observe health and safety regulations, hazards in wet areas and accident prevention. You will be responsible for the smooth running of the leisure facilities. This role offers the opportunity to develop and grow your skill set through Personal Training and Group Class Instruction.

Key responsibilities

Leisure Attendant

- Deliver superb customer care too all stakeholders including hotel guests and members
- Demonstrate excellent attention to detail, with an awareness of health and safety and providing a duty of care to all customers;
- Ensure that all housekeeping tasks are completed in a timely manner and to a high standard;
- Ensure that designated areas are presentable and well stocked at all times, communicating any outstanding jobs to your colleagues and line manager;
- Supporting the team with reception duties;
- Carry out regular health and safety checks including pool water tests;
- Be responsible for the reporting of any maintenance issues using the relevant procedures;
- To undertake any other duties as reasonably requested to do so by your line manager.

Personal Trainer

- Undertake personal training and group class instruction
- Deliver gym programmes, correct technique, and advising best practice
- Deliver consultations and personal training sessions

Qualities you will possess

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| <ul style="list-style-type: none">• Passion for what you do• Positive and friendly with a “can do attitude”• Attention to detail• Ability to prioritise and organise• Proactive | <ul style="list-style-type: none">• Confident to make decisions and to stand by them• Good negotiation and influencing skills• Excellent communicator• A sense of fun!• Take responsibility for yourself |
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What do you need to be successful?

- Experience of working in a members health and fitness club is desirable
- Excellent communication skills
- Complaint handling experience would be desirable
- Professional manner, and able to think outside the box with a proactive approach
- Level 3 Personal Trainer Award essential (or working towards currently)

Each role is assigned a level against our expected behaviour. Your role levels are set out below.

BEHAVIOUR	LEVEL
Think Customer	1
Communication & Trust	1
Taking Personal Responsibility	1
Encouraging Excellence & Commercial Success	1
Working Together	1